

## Xerox CentreWare for HP OpenView NNM User Guide

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Changes are periodically made to this document. Changes, technical inaccuracies, and typographical errors will be corrected in subsequent editions. Technical updates will be included in subsequent editions.

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#### Introduction

This User Guide describes the installation and features of Xerox CentreWare for Hewlett Packard OpenView NNM, Version 1.x. As an enterprise network management application, HP NNM provides the ability to view and centrally manage network resources. With the addition of the CentreWare Snap-In for OpenView NNM, this application can additionally provide the status of several types of Xerox devices on the network.

When successfully installed, you will be able to view all of the discovered Xerox network devices under one map in OpenView NNM.

In addition, CentreWare for HP NNM enables HP NNM to:

- Discover Xerox networked devices with HP NNM
- Provide special status and notifications to HP NNM users about Xerox devices. Device status will be enhanced by a rich MIB data set available via web server in certain Xerox networked devices.
- Display standard HP NNM Color Coding for the Xerox Printer Agent icon
- Automatically notify the user about Xerox device events and problems through the use of SNMP event traps
- Launch CentreWare Internet Services using a standard web browser.

Note: This assumes all Xerox networked devices will include an Embedded Web Server.

#### How to use this **Document**

This document assumes that you have a working knowledge and familiarity with HP NNM. Only procedures that result from the installation of the CentreWare for HP NNM snap-in are described.

You may print all or part of this document at any time from your Adobe Acrobat reader by clicking the **File** menu and then selecting **Print**. You may then select a single page, a range of pages, or the entire document for printing.

#### For initial installation

Read and follow these sections:

**CentreWare for HP OpenView Software Installation** 

#### For day-to-day tasks

Read and follow these sections:

- **Using CentreWare for HP NNM**
- **Troubleshooting**

# **Key Benefits and Features**

Feature	Benefits
Device Discovery	Provides the automatic identification of Xerox devices on your network and presents them with recognizable icons.
Color-Coded Device Status	Automatically changes the color in the device icon to reflect the device status in the Xerox Printers Map. IP map status is not effected.
Access to the device embedded web server, CentreWare Internet Services	If your device contains an embedded web server (CentreWare Internet Services), you can easily access it by selecting <b>Server Home Page</b> under the OpenView <b>Tools</b> menu <b>Web Browser</b> selection.
Custom Domain for Xerox Devices	Managing the Xerox devices on your network is made much easier by displaying all the discovered Xerox devices in a single domain.
SNMP Trap Support	Provides option for registering with Xerox networked devices for SNMP Trap.

## **System Requirements**

#### **Hardware Requirements**

This solution modifies existing HP NNM files and adds a few small files to your hard disk. The total hardware requirements are as follows:

- Pentium PC
- Minimum 64 Megabytes RAM
- Minimum 5 Megabytes Hard Disk Space

#### **Software Requirements**

The following software must be installed on your PC before installing CentreWare for HP OpenView NNM.

- Windows NT 4.0 with Service Pack 3.0 or later
- HP OpenView NNM Version 6.0, or later
- Microsoft Internet Explorer 4.1, or greater OR Netscape Navigator v4.0 or greater.

### **Before You Start CentreWare for HP OpenView NNM**

Connect your device to an active network with appropriate cabling. Ensure the device has a valid, unique IP address.

## CentreWare for HP OpenView NNM Software Installation

#### **Web Installation**

The lastest version of CentreWare for HP OpenView NNM is available from the Xerox Website at:

http://www.xerox.com/hpopenview.

Perform the following steps to install CentreWare for HP OpenView NNM:

- After downloading the file to a temporary folder, double click on the icon to extract the files.
- Double click on the file setup.exe.
- 3 The software will begin the installation process. After a few moments, the Install Shield Wizard will load.
- This software must be installed in the same folder that contains HP OpenView NNM. If the folder shown is incorrect, select the **Browse** button and select the correct folder, then select **Next**.
- Select Next again to begin. The necessary files in your HP OpenView environment will be modified and copied to the selected folder along with any additional files required.
- The installation process will take some time to complete. Follow the instructions on your screen.
- When the install is complete, start HP OpenView NNM.

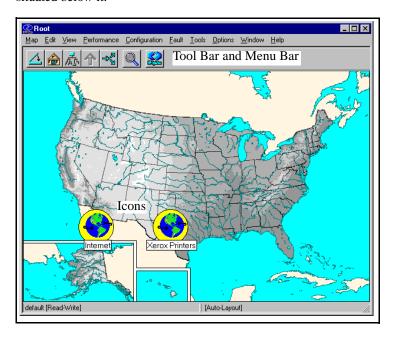
## **Using CentreWare for HP OpenView NNM**

This section describes the features of HP NNM made available by the installation of CentreWare for HP NNM. Only those features of OpenView that are directly related to the CentreWare functionality will be described. For additional information on HP OpenView NNM, go to the OpenView Home page at:

http://www.openview.hp.com

#### The HP OpenView **NNM Interface**

An example of the HP NNM User Interface is shown in the figure below. Note that the standard features of the application are accessed via the Menu bar at the top if the display, and the Tool bar situated below it.



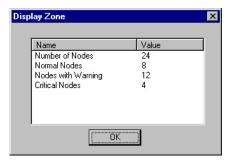


On this display, there are two domains displayed on the "map" that is the work space for the OpenView application. Of these two domains, only the Xerox Printers domain was generated by CentreWare for HP OpenView NNM.

NOTE: The background of the work space is selectable by the user. Not all OpenView installations will utilize a map of the United States for their background scheme.

The CentreWare generated Xerox Printers domain represents all of the Xerox devices that were discovered on the network. Double clicking this icon will cause these devices to be displayed in a map view that shows each Xerox device with Xerox status.

If this icon is right-clicked, a secondary dialog is displayed by selecting **Xerox Device Display** from the resulting menu. The dialog is shown below. It is used to provide statistics including the number of devices found under the Xerox Printers icon, and their status.



#### **Device Discovery**

HP OpenView provides the discovery of Xerox devices. CentreWare for HP OpenView NNM additionally enables the identification of these device types as Xerox devices and the assignment of a unique Xerox icon to them.

#### **Xerox Device Icons**

CentreWare for HP OpenView uses two icons to represent individual Xerox devices. The icons for these devices are:



**Xerox Printers** - This icon represents those devices that are printers only. An example might be one of the Xerox N-Series printers.



Xerox Multifunctional Devices - This icon represents devices that have more than just printing capability. The features of these devices may include copying, network scanning, and faxing. An example of this type of device is the Xerox Document Centre products.



#### **Xerox Printer Agent Icon**

When double-clicked, the Xerox Printers icon or Xerox Multifunctional device icon will display another icon called the Xerox Printer Agent icon. Like the other icons in HP OpenViewNNM, this icon will change when the status of the device changes. The function of this icon is to monitor alarms from the Xerox device and report them to HP OpenView NNM. This icon is created when CentreWare for HP OpenView NNM is installed. It is the only icon whose color is controlled by the CentreWare Snap-in.

#### **Color-Coded Device** Status

The Xerox Printer Agent icon will be color-coded to represent the current status of the device. The color-coded status is provided via the xrxstatus.dll utility, for the Xerox Printers map.

The color of the icon is determined by the return code from the device. Under the control of HP OpenView NNM, the color will also propagate to the top of the network, providing top level indication of problems that exist at lower levels in the map structure. This propagation is controlled by HP OpenView NNM, *not* the CentreWare Snap-in. IP map icons do not propagate the Agent status.

The relation between the color-code and the device status is presented in the following table.

Xerox Printer Agent	Color
Critical	Red
Warning	Light Blue
Other, or no alert	Green

#### **Menu Items for Xerox Devices**

There are OpenView NNM menu items that are created when CentreWare for HP NNM is installed. These menu items reside on the Tools menu on the OpenView NNM Menu bar.

#### Web Browser Menu Item

Many Xerox devices contain embedded web servers. HP NNM automatically detects whether a device contains one and launches CentreWare Internet Services though the Server Home Page menu selection.

Internet Services provides a variety of features for configuring and monitoring your device.

Consult the manuals and CDs delivered with your device for details on Xerox CentreWare Internet Services. The Web Browser menu item is used to launch CentreWare Internet Services for the selected device. To use this feature perform the following steps:

- Select a Xerox device.
- Select the Tools menu, Web Browser, and Server Home Page.
- The default web browser for the workstation will be launched, and CentreWare Internet Services for the device will be displayed.

#### Xerox Trap Registration Menu Item

The Xerox Trap Registration menu item will allow the user to select and enable the type of trap configuration desired for the managing workstation. Traps are used to provide an alert the instant an error at the device occurs, rather than waiting for the next status poll. They also provide more detailed troubleshooting information when a device is experiencing a problem.

There are two possible selections for Trap Registration. With **Single Selection**, the user selects a specific Xerox device. Only the device selected will be registered. Any alerts for that device will be seen in the managing workstation's All Alarms Browser.

With the **Auto Trap Configuration** the managing workstation is registered at all discovered Xerox networked devices to receive traps. As with Single Selection, any alerts for the devices are seen in the managing workstation's All Alarms Browser.

#### USING SINGLE SELECTION

This trap configuration registers the selected device. Only one device can be selected at a time.

To use the Single Selection configuration, perform the following steps:

- Select a Xerox device.
- Select the Tools menu, Xerox Trap Registration, and Single Selection.
- The Xerox device will be configured to recognize the managing workstation.
- 1 The SNMP information for that device will be captured and displayed in the All Alarms Browser for the managing workstation.

#### USING AUTO TRAP CONFIGURATION

In the Auto Trap Configuration, all discovered Xerox devices are registered.

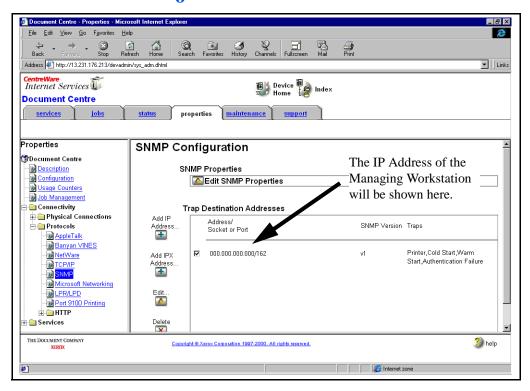
To use Auto Trap Configuration, perform the following steps:

- Select a Xerox device.
- Select the Tools menu, Xerox Trap Registration, and Auto Trap Configuration.
- 3 The managing workstation will be registered at all discovered and managed Xerox networked devices.
- The SNMP information for that device will be captured and displayed in the Alarm Browser for the managing workstation.

#### CONFIRMING SNMP TRAP REGISTRATION AT THE DEVICE

To confirm SNMP Trap Registration on a specific Xerox device, perform the following steps:

- Select the Xerox device.
- In HP OpenView, Select the Tools menu, Web Browser, and Server Home Page.
- The default web browser for the workstation will be launched, and CentreWare Internet Services for the device will be displayed.
- Select the Properties tab.
- Select Connectivity, Protocols and SNMP.
- The screen shown below will be displayed.

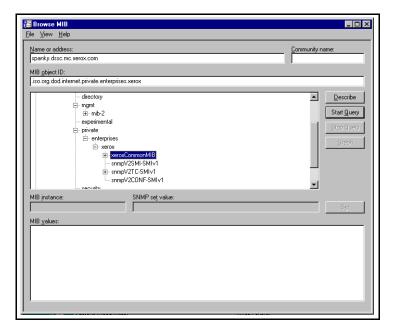


#### **SNMP MIB Browser Menu Item**

The SNMPMIB Browser selection will display a MIB browser that allows the user to search for, select, view, and set values for MIB OIDs.

The MIB Browser is a standard feature of the HP OpenView NNM application, and is not installed with CentreWare for HP NNM. However, when CentreWare for HP OpenView NNM is installed, the OIDs for Xerox networked devices are installed, and can be viewed with the SNMP MIB Browser.

When the SNMP MIB Browser selection is made, a browser screen like the one below is displayed.



Using this browser, the user can access any MIB OID in the configuration. The browser will then allow the user to view the contents of the OID for evaluation and troubleshooting.

#### **MIBs Loaded During Installation**

In the following table is a list of the MIBs loaded during installation of CentreWare for HP OpenView NNM, accompanied by a brief description of the MIB.

NOTE: All Xerox devices support a subset of the included MIB modules. IETF MIBs are supported by all Xerox devices.

Table 0.1 **MIBs Loaded During Installation** 

MIB Name	Description
02common_xrx.mv1	The root of the Xerox Common MIB module.
06gentc_xrx.mv1	Xerox General Textual Conventions
07gen_xrx.mv1	Xerox General MIB
10hosttc_xrx.mv1	The TC module for textual conventions, enumerated types, OIDs and other volatile elements of the companion Host Resources Extensions MIB ('xcmHrMIB'), which supports extended configuration and management of various host resources for network accessible host systems. These modules augment and extend the original IETF Host Resources MIB (RFC 1514).

Table 0.1 **MIBs Loaded During Installation** 

MIB Name	Description
11hostx_xrx.mv1	The MIB module for extended configuration and management of various host resources for network accessible host systems. This module augments and extends the original IETF Host Resources MIB (RFC 1514).
15prtxtc_xrx.mv1	Xerox Printer MIB Extensions Textual Conventions. This Module provides Xerox extensions of the IETF Printer MIB.
16prtx_xrx.mv1	Xerox Printer MIB Extensions Module. This Module provides extension to the IETF Printer MIB.
21rsrctc_xrx.mv1	XCMI Document Resources MIB Textual Conventions
22rsrc_xrx.mv1	Document Resources General Group (Mandatory)

**Table 0.1** MIBs Loaded During Installation

MIB Name	Description
40jobtc_xrx.mv1	This textual-convention module defines textual conventions for use with the Job Monitoring MIB, module: XEROX-JOB-MONITORING -MIB. Also the explanatory material with this module explains the Job Monitoring MIB. These textual-conventions and explanations are in a separate module from the Job Monitoring MIB, so that they may be republished when additional enums are added or more explanatory material is added without needing to republish the Job Monitoring MIB. This increase the stability of the Job Monitoring MIB.
41jobmon_xrx.mv1	This MIB specifies job and document objects for monitoring print jobs, including accounting of print jobs. This MIB does not provide for management and control of print jobs, such as cancelling or modifying them.

**Table 0.1** MIBs Loaded During Installation

MIB Name	Description
42jobmtc_xrx.mv1	Textual Conventions companion to the XCMI Simple Job Mgmt MIB, the MIB module for performing lightweight management of jobs in network accessible host systems.
43jobman_xrx.mv1	The MIB module for performing lightweight management of jobs in network accessible host systems.
50commtc_xrx.mv1	The TC module for textual conventions, enumerated types, OIDs, and other volatile elements of the companion Communications Engine MIB, which supports detailed protocol stack graphing, and active management of communications protocol stacks, communications end system applications, communications intermediate systems, and communications gateways for network accessible host systems.

Table 0.1 **MIBs Loaded During Installation** 

MIB Name	Description
51comms_xrx.mv1	The MIB module for detailed protocol stack graphing, and active management of communications protocol stacks, communications end system applications, communications intermediate systems, and communications gateways for network accessible host systems.
52conftc_xrx.mv1	The TC module for textual conventions, enumerated types, OIDs, and other volatile elements of the companion Communications Config MIB, which supports active configuration discovery of communications end system applications, communications intermediate systems, and communications gateways for network accessible host systems.
53config_xrx.mv1	The MIB module which supports active configuration discovery of communications protocol stacks, communications end system applications, communications intermediate systems, and communications gateways for network accessible host systems.

**Table 0.1** MIBs Loaded During Installation

MIB Name	Description
58svctc_xrx.mv1	Textual Conventions companion to XCMI Service Monitoring MIB, the MIB module for basic configuration and active management of application services for network accessible host systems.
59svcmon_xrx.mv1	The MIB module for basic configuration and active management of application services for network accessible host systems.
93pidtc_xrx.mv1	Product ID Module
RFC1213	IETF MIB II
RFC1514	IETF Host Resource MIB
RFC1759	IETF Printer MIB
RFC 1902,1903,1904	Allows compilation of SNMP v2 format mibs that were downgraded to V1 format.

## **Troubleshooting**

If you have problems after you have installed CentreWare for HP OpenViewNNM, consult the table below.

Symptoms	Possible causes	Solution
Installation gives a message box reading  "HP OpenView demand level is not set to All Levels. Please exit the setup, set the demand level to All Levels from the NNM GUI and then proceed with setup process." and then exits.	The Demand level of the NNM application is not set to the appropriate value.	<ol> <li>Before running the CentreWare install, open the NNM GUI.</li> <li>From the menubar, click Map-&gt;Properties. It will open a new window named "Map Properties"</li> <li>Click on the "Applications" tab, select IP Map from the List Box and press the button labelled "Configure for this map".</li> <li>Highlight the field named On-Demand:</li> <li>Select "All Levels".</li> <li>Click the "Verify" button, and upon verification, press the "OK" button.</li> <li>On the "Map Properties" click the "OK" button. It performs some configuration.</li> <li>After the NNM completes configuration, close the NNM window.</li> <li>Begin the installation again.</li> </ol>
A Xerox Device is not discovered.	The SNMP agent is not working properly in the node.  There is a problem with the network connectivity.	Ping the Document Centre.  Ping the Document Centre.
	The Network in which the Device exists is unmanaged.	Contact the Network Administrator.
Xerox Device is still not discovered.	The sysObjectId entry in the /usr/ov/conf/oid_to_sym /usr/ov/conf/oid_to_type files is missing.	Make the sysObjectId entries in the files in the proper format.
Icon on the map is not the proper Xerox Device icon.	The object's SysobjectId in the file oid_to_sym is not properly entered.	Make the sysObjectId entries in the oid_to_sym file in the proper format.

NOTE: Most errors generated by the CentreWare for HP OpenView NNM are logged in a log file. For more information, look into the log file (c:\OpenView\log\Xrx\_Device\_log.txt)

# Appendix A – Xerox Installer / Un-Installer

#### Installer

The installer is a simple install-shield application that will automate the addition of the files and perform the required configuration.

The installer will copy bitmap images and registration files into the HP NNM installation directory. It will also edit several files to enable the identification of Xerox devices in HP OpenView NNM.



In the information below, the installation directory is given as  $C:\DenView$ . The installation directory drive is selectable and may be different for your installation.

The modifications performed by the installer are as follows. The installer will:

- 1 Edit the file c:\OpenView\conf\oid\_to\_type. The type list is given in Appendix B.
- 2 Edit the file **c:\OpenView\conf\oid\_to\_sym**. The device list is given in Appendix B.
- 3 Add new .exes and .dlls under c:\OpenView\bin directory.
- 4 Add new file **xrx\_fields** under **c:\OpenView\fields\c** for Xerox device specific database fields.
- Add new bitmaps for Xerox devices to the **c:\OpenView\bitmaps\c** folder and register them.

- Add the new files to the c:\OpenView\symbols folder to add new Xerox printer device symbol class definitions.
- 7 Modify **trapd.conf** file under **c:\OpenView\conf**, to enable CentreWare to log traps received from Xerox Devices.
- **8** Create the domain **Xerox Printers**.
- Copy the Xerox MIB files to **c:\OpenView\snmp\_mibs\vendor\Xerox**.and load them.

#### Uninstaller

To run the un-installer, use **Add/Remove Programs** in the Windows Control Panel. The un-installer will remove all files copied by the Installer, undo any file changes, and run the custom executable **XPlugin\_Uninstall.exe**. This will remove the Xerox printer icon, subclass definition, and the alarm object corresponding to CentreWare for HP OpenView NNM. It will additionally:

- Remove the lines added to files during installation.
- Delete all files copied.
- Start services by executing ovstart.

## **Appendix B - Type Definition Text**

The Xerox Printer specific System Object Identifier entries to be made in the files oid\_to\_sym and oid\_to\_type are (These lines are appended to the end of the files):

1.3.6.1.4.1.253.8.62.1.2.2.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N17

1.3.6.1.4.1.253.8.62.1.2.3.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model NC60

1.3.6.1.4.1.253.8.62.1.2.3.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model NC60

1.3.6.1.4.1.253.8.62.1.3.3.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model NC1235

1.3.6.1.4.1.253.8.62.1.2.3.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model NC60

1.3.6.1.4.1.253.8.62.1.3.2.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N24/N32

1.3.6.1.4.1.253.8.62.1.3.2.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model N24/N32

1.3.6.1.4.1.253.8.62.1.3.2.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N24

1.3.6.1.4.1.253.8.62.1.3.2.3.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N40

1.3.6.1.4.1.253.8.62.1.3.2.21.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N3225

1.3.6.1.4.1.253.8.62.1.3.2.21.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model N3225

1.3.6.1.4.1.253.8.62.1.3.2.22.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N4025

1.3.6.1.4.1.253.8.62.1.3.2.22.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model N4025

1.3.6.1.4.1.253.8.62.1.3.2.18.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N2125

1.3.6.1.4.1.253.8.62.1.3.2.18.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model N2125

- 1.3.6.1.4.1.253.8.62.1.3.2.20.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N2825
- 1.3.6.1.4.1.253.8.62.1.3.2.20.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model N2825
- 1.3.6.1.4.1.253.8.62.1.3.2.17.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N2025
- 1.3.6.1.4.1.253.8.62.1.3.2.17.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model N2025
- 1.3.6.1.4.1.253.8.62.1.1.8.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC220ST
- 1.3.6.1.4.1.253.8.62.1.1.3.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST
- 1.3.6.1.4.1.253.8.62.1.1.3.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST
- 1.3.6.1.4.1.253.8.62.1.1.3.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST
- 1.3.6.1.4.1.253.8.62.1.1.3.1.4:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST
- 1.3.6.1.4.1.253.8.62.1.1.3.1.5:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST
- 1.3.6.1.4.1.253.8.62.1.1.3.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230LP
- 1.3.6.1.4.1.253.8.62.1.1.3.2.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230LP
- 1.3.6.1.4.1.253.8.62.1.1.3.2.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230LP
- 1.3.6.1.4.1.253.8.62.1.1.3.2.4:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230LP
- 1.3.6.1.4.1.253.8.62.1.1.3.2.5:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230LP
- 1.3.6.1.4.1.253.8.62.1.1.22.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST
- 1.3.6.1.4.1.253.8.62.1.1.22.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST
- 1.3.6.1.4.1.253.8.62.1.1.22.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC230ST

- 1.3.6.1.4.1.253.8.62.1.1.5.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC240ST
- 1.3.6.1.4.1.253.8.62.1.1.5.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC240ST
- 1.3.6.1.4.1.253.8.62.1.1.5.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC240ST
- 1.3.6.1.4.1.253.8.62.1.1.7.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC255LP
- 1.3.6.1.4.1.253.8.62.1.1.7.2.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC255LP
- 1.3.6.1.4.1.253.8.62.1.1.7.2.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC255LP
- 1.3.6.1.4.1.253.8.62.1.1.7.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC255ST
- 1.3.6.1.4.1.253.8.62.1.1.7.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC255ST
- 1.3.6.1.4.1.253.8.62.1.1.7.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC255ST
- 1.3.6.1.4.1.253.8.62.1.1.4.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC265LP
- 1.3.6.1.4.1.253.8.62.1.1.4.2.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC265LP
- 1.3.6.1.4.1.253.8.62.1.1.4.2.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC265LP
- 1.3.6.1.4.1.253.8.62.1.1.4.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC265ST
- 1.3.6.1.4.1.253.8.62.1.1.4.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC265ST
- 1.3.6.1.4.1.253.8.62.1.1.4.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC265ST
- 1.3.6.1.4.1.253.8.62.1.1.6.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC340ST
- 1.3.6.1.4.1.253.8.62.1.1.6.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC340ST
- 1.3.6.1.4.1.253.8.62.1.1.6.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC340ST

- 1.3.6.1.4.1.253.8.62.1.1.6.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC340LP
- 1.3.6.1.4.1.253.8.62.1.1.6.2.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC340LP
- 1.3.6.1.4.1.253.8.62.1.1.6.2.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC340LP
- 1.3.6.1.4.1.253.8.62.1.1.9.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC332ST
- 1.3.6.1.4.1.253.8.62.1.1.9.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC332ST
- 1.3.6.1.4.1.253.8.62.1.1.9.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC332ST
- 1.3.6.1.4.1.253.8.62.1.1.9.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC332LP
- 1.3.6.1.4.1.253.8.62.1.1.9.2.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC332LP
- 1.3.6.1.4.1.253.8.62.1.1.9.2.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC332LP
- 1.3.6.1.4.1.253.8.62.1.1.19.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC420ST
- 1.3.6.1.4.1.253.8.62.1.1.19.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC420ST
- 1.3.6.1.4.1.253.8.62.1.1.19.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC420ST
- 1.3.6.1.4.1.253.8.62.1.1.20.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC432ST
- 1.3.6.1.4.1.253.8.62.1.1.20.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC432ST
- 1.3.6.1.4.1.253.8.62.1.1.20.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC432ST
- 1.3.6.1.4.1.253.8.62.1.1.21.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC440ST
- 1.3.6.1.4.1.253.8.62.1.1.21.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC440ST
- 1.3.6.1.4.1.253.8.62.1.1.21.1.3:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC440ST

- 1.3.6.1.4.1.253.8.62.1.1.17.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC450
- 1.3.6.1.4.1.253.8.62.1.1.17.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC450
- 1.3.6.1.4.1.253.8.62.1.1.17.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC460
- 1.3.6.1.4.1.253.8.62.1.1.17.2.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC460
- 1.3.6.1.4.1.253.8.62.1.1.17.3.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC465
- 1.3.6.1.4.1.253.8.62.1.1.17.3.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC465
- 1.3.6.1.4.1.253.8.62.1.1.17.4.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC470
- 1.3.6.1.4.1.253.8.62.1.1.17.4.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC470
- 1.3.6.1.4.1.253.8.62.1.1.17.5.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC475
- 1.3.6.1.4.1.253.8.62.1.1.17.5.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC475
- 1.3.6.1.4.1.253.8.62.1.1.18.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC495
- 1.3.6.1.4.1.253.8.62.1.1.18.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC4110
- 1.3.6.1.4.1.253.8.62.1.1.23.1.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC480
- 1.3.6.1.4.1.253.8.62.1.1.23.1.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC480
- 1.3.6.1.4.1.253.8.62.1.1.23.2.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC485
- 1.3.6.1.4.1.253.8.62.1.1.23.2.2:Xerox:Xerox Printer Agent: # XeroxPrinter Model DC485
- 1.3.6.1.4.1.253.8.62.1.3.2.36.1:Xerox:Xerox Printer Agent: # XeroxPrinter Model N4525